Prioritizing Patient Safety: Reducing Risk through Closed Claim Analysis

Please register by March 21, 2019

To register, complete the form below and return, or call the Dental Society.

Eighth District Dental Society 3831 Harlem Rd. Buffalo, NY 14215

Phone: 716-995-6300 Fax: 716-995-6305

| Sign up for: | Price |
|---------------------------------------------------------|----------------|
| ☐ Fortress Insured | Complimentary |
| Fortress Policy Numbe | r |
| ☐ Non-Fortress Insured De | ntist \$ 75.00 |
| ☐ Dental Office Staff | \$ 25.00 |
| ☐ Dental Student | \$ 25.00 |
| | Total: |
| Name | |
| Office Address | |
| | |
| Phone Number | |
| Method of Payment | |
| ☐ Check | |
| ☐ Visa | |
| ☐ MasterCard | |
| Credit Card # | Exp. date |
| Signature | |
| Cancellations must be received in writing no later than | |
| March 21, 2019. | |

Fortress Insurance Company is a wholly owned subsidiary of OMS National Insurance Company, RRG (OMSNIC). Fortress Risk Management Seminars are produced and sponsored by OMSNIC. OMSNIC is an ADA CERP Recognized Provider. As an ADA CERP Recognized Provider, OMSNIC will issue continuing education (CE) credits to participants of this seminar.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

OMSNIC designates this activity for 3 CE credits.

This continuing education activity has been planned and implemented in accordance with the standards of the ADA Continuing Education Recognition Program (ADA CERP) through joint efforts between OMS National Insurance Company, RRG and the Eighth District Dental Society.

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Patient Safety & Risk Management tools and resources.





Prioritizing
Patient Safety:
Reducing Risk
through Closed
Claim Analysis

THURSDAY, MARCH 28, 2019 5:30 PM - 9:00 PM

3 CE Credits

Creekside Banquet Facility 2669 Union Road Cheektowaga, NY 14227

Prioritizing Patient Safety: Reducing Risk through Closed Claim Analysis

In this course, closed dental malpractice claims will be analyzed to identify how and when dentists and their staff can implement risk management and ethical principles to enhance patient safety and reduce untoward outcomes. Topics include extractions and implants, failure to diagnose, nerve injury, and patient selection and management considerations. There are no prerequisites.

Upon completion of this lecture with PowerPoint presentation, attendees will earn 3 CE credits. Fortress insureds who attend the entire seminar are eligible to receive a 10% risk management premium credit applicable to the next three (3) policy periods.

COURSE OBJECTIVES

At the end of this course, participants will be able to:

- Apply clinical risk management strategies to improve patient safety, mitigate associated risk factors, and reduce untoward outcomes and malpractice claims.
- * Implement strategies to help prevent failure to diagnose allegations.
- * Recognize the potential effect technology and applied risk management can have on mitigating and managing nerve injury.

DISCLAIMER: This presentation is dedicated to the education and scholarship of the dental community. It is meant to provide you with information regarding risk management topics. Because federal, state and local law varies by location and situation and changes over time, nothing in this presentation is intended to serve as legal advice or to establish any standard of care. Legal advice, if desired, should be sought from competent counsel in your state. This presentation does not modify the terms and conditions of the Fortress Insurance Company Professional Liability Policy. Please refer to the Fortress National Insurance Company, Professional Liability Policy for these terms and conditions.

SPEAKER - MICHAEL R. RAGAN, DMD, JD, LLM

Dr. Michael R. Ragan is an attorney in a Miami, Florida law firm with 25 years of experience as a defense trail attorney. Dr. Ragan received a B.A. from Syracuse University, a D.M.D. from the University of Pennsylvania. School of Dental Medicine, a J.D. from the Georgetown University Law Center, and an L.L.M. in Health Law from Loyola University College of Law. Dr. Ragan has held academic appointments at the University of Pennsylvania, School of Dentistry, the University of Florida, College of Dentistry, and the Georgetown University School of Dentistry. Dr. Ragan is presently Adjunct Professor in the Department of oral and Maxillofacial Surgery at the Nova Southeastern College of Dental Medicine.

Dr. Ragan practiced clinical dentistry for fifteen years and supervised healthcare professional liability claims for seven years within the insurance industry. Dr. Ragan has served on the Fortress Board of Directors and as Chairman of their Claims Committee. Currently, he serves as Medico-legal Consultant for Fortress. Dr. Ragan is a Fellow of the American College of Dentists, the International College of Dentists, and the American College of Legal Medicine. Dr. Ragan has nothing to disclose.

